

Administration settings

Name	Description	Default Value
Can user access email notifications	When selected, the user can access the email notification Website.	true
Email notification menu text	This value contains the text appearing on the menu to access email notifications.	Email Notifications
From email address	This value specifies the from email address for emails sent through eServ email notification. Example: support@opsoftware.com	
Reply to email address	This optional value contains the reply to address for emails sent through eServ email notification.	
Image URL	This value controls the Internet location of your image files. This URL must point to a publicly accessible URL containing your image files before they will display properly. Example: http://www.opsoftware.com/eserv	

User access option settings

Name	Description	Default Value
User access page name	This value contains the web page name to use for user access to eServ email notification settings. This page must exist in your Website or an error will occur.	HQUser.asp
User access page logo file name	This value contains the logo file name to display on the user access to eServ email notifications. This file must exist in your Website to display properly.	Logo.gif
User access page header	This value contains the user access page header message shown in the upper right of the user access page.	Email Notifications
User access page title	This value contains the page title shown in the center of the user access page.	Email Notification Settings
User access page message	This value contains the message shown at the top of the user access page for instructions on how/why to use email notifications.	Please select the type and options for the email notifications you wish to receive and then click the Submit Button.
User access back button text	This value contains the text to display on the back button on the user access page.	Back to Menu
User access save button text	This value contains the text to appear on the save settings/submit button on the user access page.	Submit
Can user request email on receipt	This value controls if the user will see the email on receipt options. If selected, the user can choose to send an email on receipt of order. If not selected, the send on receipt options will not be shown.	true
Email on receipt section message	This value contains the message/instructions to display regarding the email on receipt of order settings.	Set the following options to receive an email as soon as we receive and initially process your order.
Send on receipt check box text	This value contains the text appearing to the left of the check box for the user to select send email on receipt.	Check this box to receive an email on receipt:
Send on receipt contract check box text	This value contains the text appearing to the left of the only send if not on contract check box.	Check this box to only receive off-contract orders:
User minimum amount text	This value contains the text to appear to the left of the minimum amount to send box.	Do not email orders less than this amount:
Email format message text	This value contains the text appearing to the left of the email format selection box.	Email format:
To message text	This value contains the text appearing to the left of the send to text box.	To:
CC message text	This value contains the text appearing to the left of the CC text box.	CC:
BCC message text	This value contains the text appearing to the left of the BCC text box.	BCC:
Subject message text	This value contains the text appearing to the left of the subject text box.	Subject:
Can user request email on shipment	This value, when set, will allow the user to request an email on shipment. If not set, the send on ship options will not be displayed.	true
Email on ship section message	This value contains the message/instructions to display regarding the email on shipment of order settings.	Set the following options to receive an email when your order has been scheduled for shipment.
Send on shipment check box text	This value contains the text appearing to the left of the check box for the user to select send email on shipment.	Check this box to receive an email on shipment:
Send on shipment contract check box text	This value contains the text appearing to the left of the only send if not on contract check box.	Check this box to only receive off-contract orders:
User minimum amount text	This value contains the text to appear to the left of the minimum amount to send box.	Do not email orders less than this amount:

User access option settings

Name	Description	Default Value
Email format message text	This value contains the text appearing to the left of the email format selection box.	Email Format:
Subject message text	This value contains the text appearing to the left of the subject text box.	Subject:
To message text	This value contains the text appearing to the left of the send to text box.	To:
CC message text	This value contains the text appearing to the left of the CC text box.	CC:
BCC message text	This value contains the text appearing to the left of the BCC text box.	BCC:

Error email notification settings

Name	Description	Default Value
Send email on error condition	When selected, this option will cause an email to be sent to the designated recipients when someone enters a bad login.	false
To email address	This value contains the to email address for the login error notification email.	
CC email address	This value contains the CC email address for the login error notification email.	
BCC email address	This value contains the BCC email address for the login error notification email.	
Email subject	This value contains the subject for the login error notification email.	eServ Login Error Notification

Login email notification settings

Name	Description	Default Value
Send email on login	When selected, this option will cause an email to be sent every time this user logs in to eServ.	false
To email address	This value contains the to email address for the login notification email.	
CC email address	This value contains the CC email address for the login notification email.	
BCC email address	This value contains the BCC email address for the login notification email.	
Email subject	This value contains the subject for the login notification email.	eServ Logon Notification

Email on receipt options

Name	Description	Default Value
Web page for email on receipt	This value contains the web page used as a template for the email on receipt function. This page must exist in your Website or the email cannot be sent.	HQRec.asp
Logo file name	This value contains the send on receipt logo file name. This file must exist in your Website or the image will not display properly.	Logo.gif
Page header text	This value contains the header text shown in the upper right portion of the send on receipt email.	Order
Page title text	This value contains the page title for the send on receipt email.	Order Confirmation
Page message text	This value contains the message to appear on the send on receipt email.	Your order has been received as follows:
Status codes to send	This value contains a list of status codes, without spaces or commas, that will qualify for send on receipt. If an order is not in one of these status codes, then no email will be sent.	23456789AB
Pay codes to send	This value specifies the pay codes, without spaces or commas, that will qualify for a send on receipt email. If an order is not in one of these pay codes, then no email will be sent.	1234
Show who called name	This value controls if who called is shown on the send on receipt email.	true
Show attention name	This value controls if the attention name is shown on the send on receipt email.	true
Show signed by name	This value controls if the signed by name is shown on the send on receipt email.	true
Show sales rep ID	This value determines if the sales rep ID is shown on the send on receipt email.	true
Show Order taker ID	This value determines if the order taker ID is shown on the send on receipt email.	true
Show AAAA specials	This value determines if the AAAA special lines are shown on the send on receipt email.	true
Show item level specials	This value determines if the item level special comments are shown on the send on receipt email.	true
Show ZZZZ specials	This value determines if the ZZZZ specials are shown on the send on receipt email.	true

Email on shipment options

Name	Description	Default Value
Web page for email on shipment	This value contains the web page used as a template for the email on shipment function. This page must exist in your Website or the email cannot be sent.	HQShp.asp
Logo file name	This value contains the send on shipment logo file name. This file must exist in your Website or the image will not display properly.	Logo.gif
Page header text	This value contains the header text shown in the upper right portion of the send on shipment email.	Order
Page title text	This value contains the page title for the send on shipment email.	Shipment Confirmation
Page message text	This value contains the message to appear on the send on shipment email.	Your order has been shipped as follows:
Status codes to send	This value contains a list of status codes, without spaces or commas, that will qualify for send on shipment. If an order is not in one of these status codes, then no email will be sent.	23456789AB
Pay codes to send	This value specifies the pay codes, without spaces or commas, that will qualify for a send on shipment email. If an order is not in one of these pay codes, then no email will be sent.	1234
Show who called name	This value controls if who called is shown on the send on shipment email.	true
Show attention name	This value controls if the attention name is shown on the send on shipment email.	true
Show signed by name	This value controls if the signed by name is shown on the send on shipment email.	true
Show sales rep ID	This value determines if the sales rep is shown on the send on shipment email.	true
Show Order taker ID	This value determines if the order taker ID is shown on the send on shipment email.	true
Show AAAA specials	This value determines if the AAAA special lines are shown on the send on shipment email.	true
Show item level specials	This value determines if the item level special comments are shown on the send on shipment email.	true
Show ZZZZ specials	This value determines if the ZZZZ specials are shown on the send on shipment email.	true

eServ order confirmation settings

Name	Description	Default Value
Send email confirmation on order submit	When selected, this option will send an order confirmation to the specified address when an order is submitted.	false
Order confirmation page	This value contains the page name to access when order confirmations are sent. This page must exist in your eServ website.	HEOrder.asp
Confirmation email format	This value controls the email body format when eServ order confirmations are sent. When text only is selected, the body is sent in plain text followed by the URL the user can click. When HTML is selected, the entire message body becomes a hyperlink with the URL hidden.	Plain Text
Confirmation to email address	This value contains the email address to send the order confirmation to.	
Order confirmation CC email address	This value contains the CC email address to send the order confirmation to.	
Order confirmation BCC email address	This value contains the BCC email address to send the order confirmation to.	
Confirmation email subject	This value contains the subject of the confirmation email.	Order Confirmation
Order confirmation email body	This value contains the order confirmation body message to use when sending the email.	Click the link below, or copy the link and paste it into your Internet Browser, to view your order.

User settable send on receipt options

Name	Description	Default Value
Send email on receipt of order	This value controls the send on receipt of order options. If selected, an email will be sent upon receipt of an order.	false
Only send if not on contract	This value controls if an email send on receipt is only sent when the order contains non-contract items.	false
Minimum order amount to send	This value specifies the minimum order amount before an email will be sent when an order is received.	0
Email send format	This value controls the email format to use when sending the email.	HTML Attachment
To email address	This value controls the to email address for the send on receipt email function.	
CC email address	This value specifies the CC email address for the send on receipt email function	
BCC email address	This value specifies the BCC email address for the send on receipt email function	
Email subject	This value controls the email subject for the send on receipt function.	Order Receipt Confirmation
Email on receipt body	This value contains the text body sent with attached orders. You can include <#> anywhere in this string to insert the ticket number	Attached is your order confirmation <#>

User settable send on shipment options

Name	Description	Default Value
Send email on shipment of order	This value controls the send on shipment of order options. If selected, an email will be sent when an order is shipped.	false
Only send if not on contract	This value controls if an email send on shipment is only sent when the order contains non-contract items.	false
Minimum order amount to send	This value specifies the minimum order amount before an email will be sent when an order is shipped.	0
Email send format	This value controls the email format to use when sending the email.	HTML Attachment
To email address	This value controls the to email address for the send on shipment email function.	
CC email address	This value specifies the CC email address for the send on shipment email function	
BCC email address	This value specifies the BCC email address for the send on shipment email function	
Email subject	This value controls the email subject for the send on shipment function.	Order Shipment Confirmation
Email on shipment body	This value contains the text body sent with attached invoices. You can include <#> anywhere in this string to insert the ticket number.	Attached is your shipment confirmation <#>